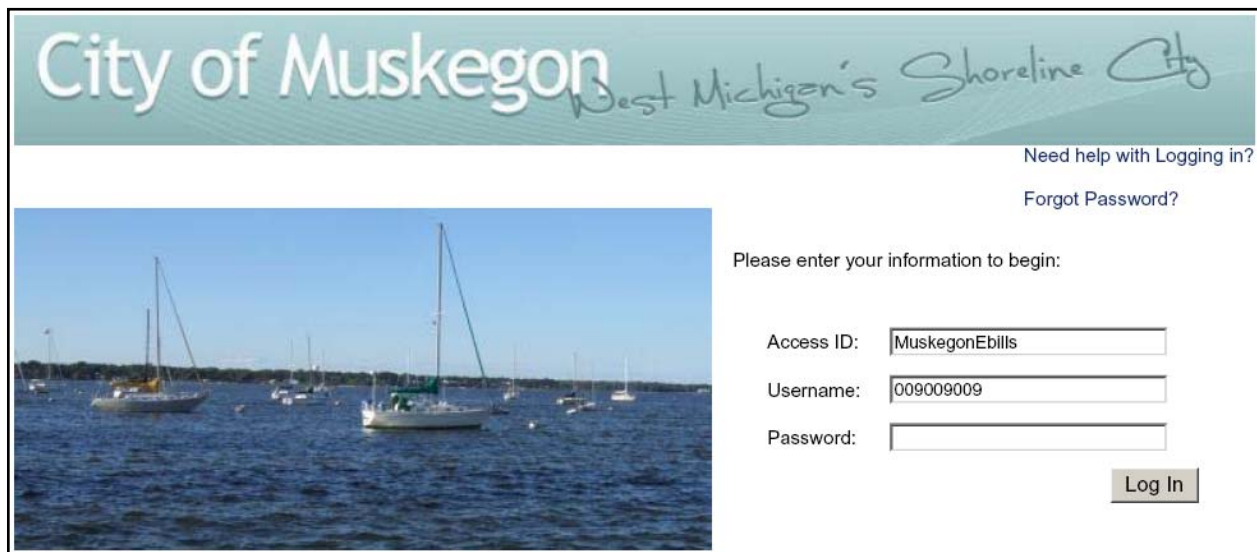


# Sign up for the *eBill* option and SAVE!

By agreeing to receive your monthly water & sewer bill electronically via the internet, you can help save paper, printing and postage costs. What's more, you will receive a \$0.75 credit on your monthly bill – a savings of \$9.00 per year!

## Here's How to Sign Up



City of Muskegon  
West Michigan's Shoreline City

Need help with Logging in?  
Forgot Password?

Please enter your information to begin:

Access ID:


Username:

Password:

1. Go to: <https://www.atsprintfreedom.com/muskegon.aspx> (note you must use **https:** signifying that it is a secure website.)
2. Login Instructions:
  - a. **Access ID** = MuskegonEbills (not case sensitive).
  - b. **Username** = Your *9-digit* water bill account number (EXCLUDE THE LEADING "0"). The account number is found in the upper left-hand corner of your bill.


Once signed up for eBill you will be asked for an email address so that we can email you a monthly alert when your bill is ready for review. The email alert will include your account number.

- c. **Password** = The initial password is also your 9-digit account number. The first time you login, you will be prompted to change the initial password. Your new password needs to have at least 1 number and 1 letter in it. **You will need to remember your password to login to your account in the future.**



**Muskegon eBills Broadcast Message**  
Help the environment AND save up to \$18.00 off your water bill! Sign up to receive your water bill online and we'll give you a \$0.75 credit on your bill. Sign up to pay your bill automatically and we'll give you *another* \$0.75 credit. That's \$1.50 off your monthly water bill (\$18.00/year).

Questions? Call (231) 724-6720 or drop us an email at [finance](#)



[Logout](#)

**Quick Reference**  
Step-by-Step  
1. Enter your current password.  
2. Enter a new password.  
3. Confirm your new password.  
4. Click the "CHANGE PASSWORD" button to commit the new password.

Welcome, **PARK TERRACE**

[> Change Temporary Password](#)

**CHANGE PASSWORD**

Current Password\*

New Password\*

Confirm New Password\*

**Change Password**

- After you change passwords, you will be asked to consent to receive future water bills electronically.
- After you consent, you will be brought to the main screen where you can view/print your current or past water bills, update your email address or change passwords using the menu options on the left hand side. **That's all there is to it!**
- If you have questions, call the City Treasurer's Office (231) 724-6720.